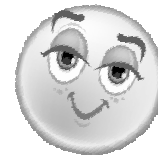


# Difficult Volunteers

Through observations, working with difficult people, and Google, I have generalized and narrowed down several characteristics in people, who may be volunteering for your organization, which may be difficult to work with:

## Know-it-All's and "The Boss" Volunteer

- Know everything about everything
- Tell others how to do everything
- Let's you know how things should be done
- Tends to use aggressive body language and words



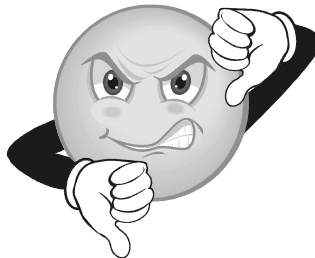
## No Emotion/Overly Emotional Volunteer

- Lack of/No emotion
- You may question if the person is alive
- Shows LOTS of emotion
- Everything may be a crisis
- Overly happy, sad, mad, etc.



## The Complainer/Negative Volunteer

- Nothing is right
- All ideas given are not good
- This person may say "No" a lot
- Nothing is going to work out



## The Yes/No/Maybe Volunteer

- Answers questions with "Yes", "No", or "Maybe"
- May not follow-through with tasks
- Prefers to avoid conflict
- The "yes" person may over-extend themselves and burn-out

